

# Parent / Guardian School Agreement

Our Trust Vision, as a family of schools, is that:

**“Working together for excellence, and rooted in quality, collaboration and care, we deliver exceptional learning experiences through inspirational teaching and nurturing a love of life-long learning. We dare greatly, travel hopefully and enable each other to flourish.”**

We value and understand the importance of a good working relationship between home and school. This agreement is designed to remind us of our responsibilities and provide you with an expected code of conduct. “So then, whenever we have an opportunity, let us work for the good of all.” Galatians 6:10a.

We welcome and encourage families to participate fully in the life of our Trust of schools, as a central part of our culture and ethos. A way that is characterised by embracing our Trust values:

Excellence

Community

Integrity

Trust

Compassion

Mutual Respect

Wisdom

Opportunity

These values remind us of the importance of establishing and maintaining relationships with everyone that we meet; they are intended to support character development. Good character sustains our moral compass and is essential to being exemplary citizens in our communities. We trust that Parents/Guardians will support our school with the implementation of this agreement and would ask that they ensure that they make anyone else who is responsible for their child aware of this agreement.

As a family of schools, we have in place, a code of conduct for governors, staff and pupils / students, which enables the smooth running of our schools; this document lays out a code for parents / carers, so that you have a clear understanding of expectations around Safety, Behaviour, Attendance and Communication.

W: [www.dalesmat.org](http://www.dalesmat.org) E: [admin@dalesmat.org](mailto:admin@dalesmat.org) T: 03301 242618

Dales Academies Trust | Blair Avenue | Ingleby Barwick | Stockton-on-Tees | TS17 5BL

Dales Academies Trust is an exempt charity regulated by the Secretary of State for Education. It is a company limited by guarantee registered in England and Wales, company number 08372064, whose registered office is at Blair Avenue, Ingleby Barwick, Stockton On Tees, TS17 5BL

## Our expectations regarding Attendance

- to ensure children are in school on time and if absent the school office should be notified by 9.00am.
- to notify the school office regarding medical appointments, different collection arrangements of children at the end of the day, and other pertinent information regarding your child.

## Our expectations regarding Safety

- to observe school security procedures, e.g. when entering the school site and buildings.
- to not attempt to gain entry to any part of the school without appropriate supervision.
- to not distract school staff and try to speak to them whilst they are supervising children.
- to never use physical aggression towards another adult or child, including your own.
- to not approach someone else's child in order to discuss an incident or chastise them.

## Our expectations regarding Communication

- to not make defamatory, offensive or derogatory comments about the school or any of the students/parents/staff, at the school, in public, or on social media sites.
- to use appropriate privacy when discussing matters regarding your child.
- to appreciate that staff always come from a position of professional understanding and are working in the best interest of the child and families regarding Safeguarding, SEND and Early Help.
- to be considerate of other parents at Parent Consultations (who will be meeting staff after you). If appropriate, we will do our best to accommodate a meeting at another time.
- to ensure school is made aware of any concerns you may have as soon as possible.
- to never send abusive, persistent or threatening e-mails /texts /voicemail/ phone messages.
- where possible, to delay sending non-urgent emails between 6.00pm - 8.00am, and not at weekends, in keeping with the overall Trust policy regarding staff wellbeing.
- to only use official channels of communication- emails, school telephone and not message through any form of social media e.g. WhatsApp, Messenger.
- to use academy email contact address only, and not a Headteacher email address.
- acknowledging that there may be an occasion when you may wish or need to raise a concern, we would ask that this is raised in the first instance with your child's school, but if it cannot be resolved informally, that any complaints are made in line with the Trust Complaint's Policy, a copy of which can be found on the Trust website ([www.dalesmat.org](http://www.dalesmat.org)).

Please sign below to acknowledge your understanding and support.

Parent signature(s): \_\_\_\_\_

Date: \_\_\_\_\_

Name of student(s): \_\_\_\_\_



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